
NEW HOLIDAY STUDIOS POLICIES

Starting August 1, 2023

This is a small business, please be considerate and follow the policies.

CANCELLATIONS

1. Cancellations are 48 hours in advance.

- a. Due to time constraints, we **ONLY** accept emails.

Please email us at WWW.ColleenHoliday.COM.

(Note: texts and phone calls are invalid and not answered.)

- b. A \$30 cancellation fee will be tacked onto next month's bill within 48 hours.

2. Three Cancellation Rule.

- a. After three cancellations, **ALL** standing sessions are cancelled and
- b. A \$30 cancellation fee will be tacked onto next month's bill.
- c. Three cancellation clients must schedule week to week.

3. Make-up Sessions

- a. Make up sessions are valid within each 30-day month. No exceptions. It is up to each client to adhere to their schedule.

STANDING APPOINTMENTS

1. No standing appointments will be held after the 25th of the month.

- a. Please pay fees on or before the 25th to be considerate of other clients that want to schedule.
- b. Standing appointments (those clients with times held) have discounted pricing. Therefore, no cancellations will be rescheduled, credited, or otherwise refunded.

NO UNPROFESSIONAL behavior will be tolerated. This is a small business, please be considerate and follow the policies.

Thank you.

Colleen Holiday